



Insurance
Travel
Roadside
Rewards

Application for Emergency Road Service Refund

Reimbursement will be in accordance with the applicable CAA rate in the area of service.

Club Code 275	Classic	Plus	Plus RV	Premier	Premier RV	Membership Number	Member Name
Member Address		City		Province		Postal Code	Date of Service
Telephone Home			Cell		Vehicle Year/Make/Model		License Number

Type of service received (circle one): Tow Start Lockout Flat Winch Fuel Other

Location of vehicle breakdown (please be exact): _____

Time of service (approx): _____

Name and address of repair facility or towing company: _____

How far did the service provider have to come? kms (estimate): _____

If towed, where to? _____ How many kms? _____

If towed, did your vehicle require any special equipment in order to tow, i.e. dollies or flatbed? _____

If winched, how much time was spent winching the vehicle? _____

Did you attempt to contact the CAA/AAA 1-800 number for roadside assistance? Yes No

If yes, why were you charged? _____

If no, please explain; _____

Was your need for service the result of an accident? Yes No

If so, was Autopac notified? Yes No If yes, was a claim filed? Yes No

PLEASE ATTACH THE **ORIGINAL RECEIPT**. THIS IS MANDATORY TO QUALIFY FOR REIMBURSEMENT.
REIMBURSEMENT IS SUBJECT TO THE AVAILABLE CALL ALLOTMENT OF MEMBER.

Member Signature: _____ Date: _____

COMMENTS: _____

Receipts for service must be issued from a registered repair facility, auto service or towing company. Repairs, special equipment and labour charges are not reimbursable and should be shown separately from ERS charges on receipt. **Reimbursements may take up to 4-6 weeks to be processed.**

All reimbursements will be paid by cheque.

Service reimbursement is available only to the person who is listed as a Member in our membership files.

CAA Employee Initials: _____

Date Received: _____

CAA Store: _____

DD / MM / YYYY

While CAA Manitoba strives to be available to service its Members at all times, there are situations when 3rd party services are required or recommended to our Members.

If the CAA service was available but not used, reimbursement consideration will be made at the local contract station rate, subject to approval by CAA Manitoba. We will reimburse you for any service normally provided under your membership. In instances where CAA or its contractor's access is legally restricted (ie limited-access highways), full reimbursement will be provided for towing back to the service facility or the nearest exit.

To be eligible for reimbursement consideration, Members are required to:

- Contact and be advised by CAA Manitoba to proceed with 3rd party service
- Have an active membership at time of 3rd party service
- Have a service call available for use at the date and time of service and reception of submission. (At least 1 call available during that period)
- Submit their claim and original receipt within 60 days of service
- Provide requested correspondence and this CAA Manitoba Roadside Refund Claim form

Claims will be limited to maximum entitlements per Membership Benefits based on membership level. Claims and accompanying documents submitted for reimbursement consideration must bear the Member's name. Photocopies and faxes are not acceptable.

Submit the original copy of your receipt to:

CAA MANITOBA
ERS Reimbursement Services
PO Box 1400
Winnipeg MB R3C 2Z3
Email: mbersclaims@caamanitoba.com