

CAA Video - Get Care Video Transcript

Transcript

CAA - Get Care 2:41

[Music plays throughout]

[Text on screen: How to get care with a health care practitioner on Maple]

[Text on screen: Click "Get care" on your dashboard]

[Text on screen: Confirm your location and language]

[Text on screen: Confirm who on your account needs care]

[Text on screen: Select the type of care you're looking for]

[Text on screen: Share your symptoms and what's going on]

[Text on screen: Confirm a few more details about the reason for your visit]

[Text on screen: Learn more about your practitioner]

[Text on screen: Begin your visit via secure chat]

[Text on screen: Switch to a video or phone call at your preference]

[Text on screen: Receive your diagnosis at a practitioner's discretion]

[Text on screen: Get a prescription]

[Text on screen: Get a requisition]

[Text on screen: Get a specialist referral]

[Text on screen: Choose prescription delivery or pick-up]

[Text on screen: Rate your experience]

[Text on screen: View your visit summary]

[Text on screen: If you have any questions about your Maple account, please visit their Help Desk or contact their Customer Support Team.]

[Text on screen: Enjoy on-demand health care anytime, anywhere with Maple.]

END OF TRANSCRIPT