

Exclusions

- This Member benefit does not apply to trip interruption resulting from vandalism, fire or flood.
- Reimbursement of accommodation expenses covers the cost of the room only. Coverage does not include local or long distance telephone calls, laundry services, movies and other such expenses.
- Only transportation to or from the Member's destination will be covered. Local bus or taxi expenses incurred while the Member's vehicle is being repaired are not covered. Likewise, coverage does not extend to local transportation for personal reasons (trips to hospital, doctor, local CAA/AAA office, etc.).
- Reimbursement for commercial car rentals covers the daily rental charges only. Extra insurance, drop-off charges and extra mileage charges are not reimbursable.
- Transportation of personal belongings (motorhome, trailer, etc.) is not covered.
- Transportation or lodging cost provided through a non-commercial property will not be reimbursed.
- The decision of CAA Manitoba in relation to any claim is final and binding.

CAA Store locations

Winnipeg

- 870 Empress Street
- 501 St. Anne's Road
- Kildonan Place, 1555 Regent Avenue W (exterior entrance only)

Membership, travel and insurance inquiries:
204-262-6000 or 1-800-222-4357

Brandon

- Unit C - 305 18th Street N

Altona

- 61 2nd Avenue NE
204-324-8474

All locations wheelchair accessible.

Member Services and Emergency Road Service Available 24 hours

204-262-6000 or 1-800-222-4357

Toll-free cell: *222 (Canada)

Online: caamanitoba.com

CAA on the go

Download our free app
at caamanitoba.com/app



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CAA Membership is issued to the person named and may only be used by that person. CAA Manitoba will only collect the information we need in order to deliver services and benefits to you. CAA Manitoba does not sell or disclose any of your personal information to any other organization. The names, addresses and telephone numbers of our members may be transmitted to a trusted third party in order to inform you of products and services that we offer (or that we and our partners jointly offer) and that we believe may interest you. We require our partners to have a policy in place that complies with the requirements of the applicable federal or provincial privacy legislation in Canada and the Canadian Standards Model Code for the Protection of Personal Information.

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Trip Interruption & Vehicle Return

Exclusive CAA Member Benefit



Making bad days good. And good days better.®

Claim Procedure

Claim forms are available from all CAA Manitoba stores or visit caamanitoba.com/trip-interruption. Claim forms must be completed in triplicate with the required information. Sign and return the claim form with all supporting documentation to CAA Manitoba within 60 days of the incident.

CAA Manitoba
Attn: Trip Interruption Department
PO Box 1400
Winnipeg, MB
R3C 2Z3



If you're travelling in a vehicle and your trip is interrupted for more than 24 hours due to an automobile accident, mechanical breakdown, auto theft, or unexpected illness or injury, you may be eligible to claim certain expenses through CAA Manitoba.

You may receive reimbursement for one of the following:

- Commercial transportation (i.e. bus, train or plane) to reach your destination or home
- Commercial car rental to reach your destination or home
- Accommodations and meals during the first 72 hours while waiting for car repairs

CAA Manitoba coverage includes:

(All dollar values are in Canadian funds.)

- **Classic Members:** The combined annual limits payable are up to \$300 (accident only).
- **Plus and Plus RV Members:** The combined annual limits payable are up to \$600 (accident only).
- **Premier and Premier RV Members:** The combined annual limits payable are:
 - Auto breakdown due to an accident, fire or theft = up to \$2,000
 - Auto breakdown due to mechanical failure = up to \$600
 - Vehicle return benefit will reimburse for commercial transportation of the vehicle back to the Premier Member's primary residence when an unexpected illness or injury prevents the completion of your trip = up to \$500

Conditions of Coverage:

All claims:

- Member must be more than 200 kilometres (124 miles) from home when incident occurs, and the vehicle must be disabled more than 24 hours.
- Reimbursement is based on the membership level at time of incident.
- Eligible expenses must be incurred during the first 72 hours (three days) immediately following the incident, or until you've reached your destination, whichever comes first.
- Only one Member claim per incident may be submitted.
- The Member claiming reimbursement must be the driver or passenger in the vehicle at the time of the incident.
- The Member must be in good standing at time of incident.
- Local meals and lodging must be obtained in the general vicinity where the vehicle was disabled.
- The original itemized and receipted bills covering all eligible expenses must be submitted with the claim.

Accident, breakdown or theft claims:

- In the event of a vehicle collision or theft, the incident must be reported to the nearest police department or Manitoba Public Insurance (MPI) or applicable provincial/state insurer.
- Member must obtain a copy of the police and/or vehicle insurance report from MPI or applicable provincial/state insurer describing the incident and original receipts for repairs and allowable expenses to support claim. The original copy of the accident or insurance report must be submitted with all claims.
- Member's vehicle must have been deemed unsafe and/or inoperable by a licensed mechanic or vehicle technician. Proof of same condition must be provided by police and/or qualified mechanical technician.
- Rental vehicles must be obtained from a commercial car rental agency in the general vicinity where the vehicle was disabled in order to reach the final destination or return home.

Unexpected illness/injury claims:

Premier Member must provide proof from a licensed medical facility or practitioner confirming the illness/injury and the Member's inability to operate their motor vehicle.

Special considerations:

If you or another CAA Member was hospitalized as a result of the vehicle collision, CAA Manitoba will consider reimbursement of private transportation or expenses after the 72-hour period.

