

## What's Included:

- Reimbursement for accommodation (room only) at commercial properties
- Transportation to or from Member's destination
- Reimbursement for daily car rentals from commercial agencies

## Exclusions:

- Trip interruption resulting from vandalism, fire or flood
- Telephone calls, laundry services, movies and other such expenses incurred at place of accommodation
- Local bus or taxi expenses incurred while Member's vehicle is being repaired
- Local transportation for personal reasons (trips to hospital, doctor, local CAA/AAA office, etc.)
- Extra insurance, drop-off and extra mileage charges on car rentals
- Transportation of personal belongings (motorhomes, trailers, etc.)
- Non-commercial car rentals and lodging

## Claim Procedure

Claim forms are available at [caamanitoba.com/tripinterruption](http://caamanitoba.com/tripinterruption) or from all CAA Manitoba Stores. Claim forms must be completed in triplicate with the required information. Sign and return the claim form with all supporting documentation to CAA Manitoba within 60 days of the incident to:

CAA Manitoba  
Attn: Trip Interruption Department  
PO Box 1400  
Winnipeg MB R3C 2Z3

## 24-Hour Emergency Roadside Assistance

### Phone:

(204) 262-6000 or 1-800-222-4357  
Cell: \*222 (toll-free in Canada and the U.S.)

### Online:

[caamanitoba.com/roadside](http://caamanitoba.com/roadside)

### Via the CAA Mobile App™:

To download, visit [caamanitoba.com/app](http://caamanitoba.com/app)

### Via SMS:

Text "RESCUE" to 222247 (CAA247)

Standard message and data rates may apply.

## CAA Store Locations

### Winnipeg

- 870 Empress Street
- 501 St. Anne's Road
- Kildonan Place  
1555 Regent Avenue W.  
(exterior entrance only)

### Brandon

- Unit C - 305 18th Street N.

## Member Services

(204) 262-6000 or 1-800-222-4357

*All locations are wheelchair accessible.*



# Trip Interruption and Vehicle Return

This brochure and all CAA Manitoba Memberships are subject to the Membership Terms and Conditions. Visit [caamanitoba.com/terms](http://caamanitoba.com/terms) for more information.

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If you're travelling in a vehicle and your trip is interrupted for more than 24 hours due to an automobile accident, mechanical breakdown, auto theft, or unexpected illness or injury, you may be eligible to claim certain expenses through CAA Manitoba.

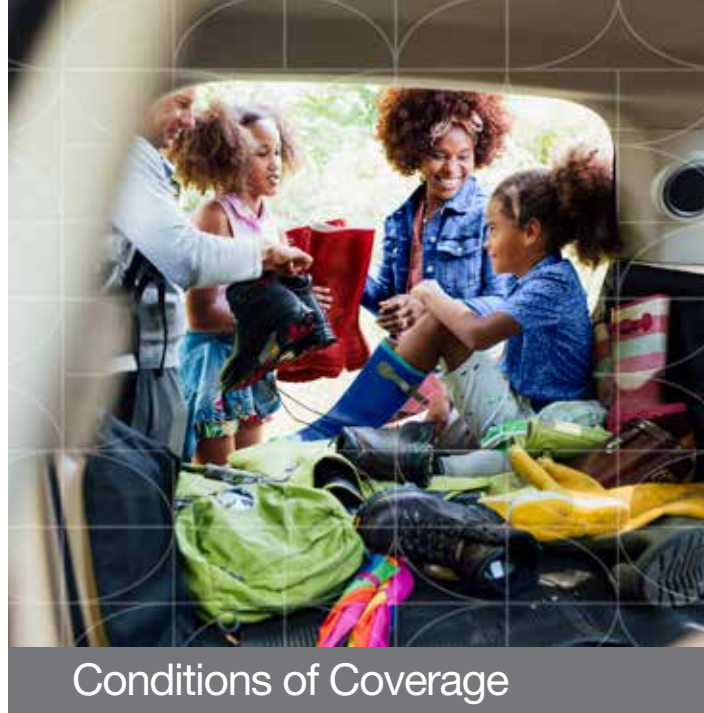
#### You may receive reimbursement for one of the following:

- Commercial transportation (i.e. bus, train or plane) to reach your destination or home
- Commercial car rental to reach your destination or home
- Accommodations and meals during the first 72 hours while waiting for car repairs

#### CAA Manitoba coverage includes:

- **Classic Members:** The combined annual limits payable are up to \$300 (accident only)
- **Plus and Plus RV Members:** The combined annual limits payable are up to \$600 (accident only)
- **Premier and Premier RV Members:** The combined annual limits payable are:
  - Up to \$2,000 for breakdowns due to accident or fire, or in the event of theft
  - Up to \$600 for breakdowns due to mechanical failure
  - Up to \$500 for commercial transportation of the vehicle back to the Member's primary residence when an unexpected illness or injury prevents the completion of your trip

Note: All dollar values are in Canadian funds.



## Conditions of Coverage

#### All claims:

- Member must be more than 200 kilometres (124 miles) from home when incident occurs, and the vehicle must be disabled more than 24 hours
- Reimbursement is based on membership level at time of incident
- Eligible expenses must be incurred during the first 72 hours (three days) following the incident, or until you've reached your destination, whichever comes first
- Only one Member claim per incident may be submitted
- Member claiming reimbursement must be the driver or passenger in the vehicle at the time of incident
- Member must be in good standing at time of incident
- Local meals and lodging must be obtained in the general vicinity where the vehicle was disabled
- Original and itemized receipts covering all eligible expenses must be submitted with the claim

#### Accident, breakdown or theft claims:

- In the event of a vehicle collision or theft, the incident must be reported to the nearest police department, Manitoba Public Insurance (MPI), or the applicable provincial/state insurer

- Member must obtain a copy of the police and/or vehicle insurance report from MPI or the applicable provincial/state insurer describing the incident and original receipts for repairs and allowable expenses to support claim (the original copy of the accident or insurance report must be submitted with all claims)
- Member's vehicle must have been deemed unsafe and/or inoperable by a licensed mechanic or vehicle technician (proof of same condition must be provided by police and/or qualified mechanical technician)
- Rental vehicles must be obtained from a commercial car rental agency in the general vicinity where the incident occurred in order to reach the final destination or return home

#### Unexpected illness/injury claims:

Premier Members must provide proof from a licensed medical facility or practitioner confirming the illness/injury and the Member's inability to operate their motor vehicle.

#### Special considerations:

If you or another CAA Member was hospitalized as a result of the vehicle collision, CAA Manitoba will consider reimbursement of private transportation or expenses after the 72-hour period.

