

## CAA MANITOBA

### Travel Insurance Snowbird Quote Contest – CONTEST RULES

#### ELIGIBILITY

1. The Travel Insurance Snowbird Quote Contest ("**Contest**") sponsored by CAA Club Group (operating as CAA Manitoba) ("**CAA**") is open to persons who reside within the club territory of CAA Manitoba, and have reached the age of majority in the Province of Manitoba (18 years of age) as of the date of entry for the Contest with the following exceptions: employees and retirees of CAA and its affiliates, partners, suppliers, representatives, agents, advertising and promotional agencies, the independent contest agency if any, and the household members and Immediate Family of any of the above are not eligible to participate in the Contest. For the purpose of these Contest Rules, "**Immediate Family**" means spouse, mother, father, brother, sister, son or daughter, whether or not they reside in the same household.

#### HOW TO ENTER

2. No purchase necessary. To enter the Contest, visit a CAA Manitoba Store in person, go online at [caamanitoba.com/wintergetaway](http://caamanitoba.com/wintergetaway), [caamanitoba.com/wintertrip](http://caamanitoba.com/wintertrip) or [caamanitoba.com/escapewinter](http://caamanitoba.com/escapewinter) or call the customer service centre at 1-844-300-9660 to get a quote on travel insurance. When you complete a quote via one of these methods you will be entered into the contest.
3. All entries must be received by CAA during the "**Contest Period**" beginning at 12:00:01 a.m. EST on September 23, 2019 and ending at 11:59:59 p.m. EST on December 31, 2019 ("**Contest Closing Date**"). For online entries, proof of sending is not proof of receipt.
4. Limit of one (1) entry per person regardless of method of entry.
5. Eligible participants must provide their first name, last name, address, city, province, postal code and telephone number as well as all the information requested to complete the travel insurance quote (i.e. departure and destination locations, travel dates, certain personal medical information may be required).
6. Entries that are incomplete, late, lost, and/or irregular in any way or sent by an unauthorized method are automatically void and will not be eligible or accepted. Entries will only be accepted as described herein and will not be accepted by any other means.
7. By entering the Contest, entrants agree to be bound by these Contest Rules.

#### THE PRIZE

8. One (1) prize is available to be won, consisting of a \$1,000 CAA Travel Voucher, valued at \$1,000 CAD (the "**Prize**").
9. The Prize must be accepted as awarded, and may not be assigned, transferred, substituted exchanged, refunded or redeemed for cash value. CAA reserves the right to substitute a Prize with an item of equivalent or greater retail value in the event that a Prize is unavailable due to circumstances beyond CAA's control.
10. The Prize must be redeemed for CAA Travel on or before December 31, 2020. Travel must be booked and paid in full by December 31, 2020 through an agent of CAA Manitoba Travel. The Prize has no cash value and is not eligible for reimbursement, it is non-transferable. The Prize holder is not entitled to be reimbursed for consequential or indirect damages incurred as a result of

any failure to provide the travel services. Upon booking, any value remaining on the Prize voucher is not redeemable for cash value and may be used towards any CAA Travel Insurance product and/or CAA Merchandise. No changes will be permitted to any CAA Travel booking once the date of travel has been confirmed or tickets have been issued.

## THE DRAWS

11. One (1) Prize winner ("**Winner**") will be selected by random draw from all eligible entries received during the Contest Period. The decision will be made by CAA on January 13, 2020 at 3:00 p.m. EST at its head office located at 870 Empress Street, Winnipeg, Manitoba.
12. The odds of winning the Prize will depend on the number of eligible entries received during the Contest Period.

## WINNER CONFIRMATION

13. The selected entrant will be notified by telephone at the number provided at the time of entry. No communication or correspondence will be entered into, except with selected entrant.
14. To be confirmed a Winner, the selected entrant must:
  - (a) confirm compliance with these Contest Rules;
  - (b) accept the Prize as awarded; the prize must be picked-up at the CAA Store of the selected entrant's choice.
  - (c) correctly answer a mathematical skill-testing question without assistance of any kind, whether mechanical or otherwise, and within the time prescribed; and
  - (d) sign a Declaration of Eligibility and Release, in the form requested by CAA, at the time of pick-up.
15. The mathematical skill-testing question will be administered at the time of pick-up from the CAA Store of choice.
16. If the selected entrant cannot be contacted by telephone personally and without leaving a message within seven (7) business days of the first attempt to contact him/her and after a minimum of three (3) attempts, or fails to be confirmed as a Winner within the time prescribed, he/she will be disqualified and will not receive any Prize, and another eligible entry will be selected from the remaining eligible entries received until such a Winner is confirmed. The initial selected winner will have no recourse towards CAA or anyone involved in the Contest.

## AWARDING OF PRIZE

17. Prize will only be delivered to the confirmed Winner.
18. Selected entrants are subject to verification by CAA and/or its designated representatives, in their sole discretion.
19. Refusal by an entrant to accept the Prize or any part of the Prize releases and forever discharges CAA and its agents from all obligations related to the Prize, including delivery. The Winner is solely responsible for all expenses which are not included in the Prize description above.

### **SPECIAL CONDITIONS:**

This Contest is not sponsored, endorsed, administered by, or associated with, Facebook, Twitter, or Instagram (each, a “**Social Media Platform**”). Your personal information is being submitted to CAA and not to the Social Media Platforms. By participating in the Contest by means of a Social Media Platform, you agree to comply with such Social Media Platform’s terms of service and you fully release the Social Media Platform from any and all liability in respect to the Contest and/or the Prize. Any questions, comments or complaints regarding the Contest should be directed to the Sponsor(s) and not to the Social Media Platform.

### **GENERAL RULES**

20. By entering the Contest, entrants agree to release CAA and its affiliated companies, and their officers, directors, employees, suppliers, sponsors, administrators, representatives and agents, including but not limited to CAA’s advertising and promotional agencies (the “Releasees”) from any and all liability claims or actions of any kind whatsoever arising from their participation in the Contest or use of any Prize awarded as a result of this Contest.
21. CAA’s suppliers are independent third parties over which CAA does not exercise any control. CAA is not responsible for the acts or omissions of these suppliers, nor does it assume any responsibility for any claims, losses, damages, costs, expenses, delays or loss of enjoyment to the Winner.
22. By entering the Contest, entrants consent to the use of their personal information for the purposes described as follows. All entries become the property of CAA and none will be returned. By completing the entry form, all entrants consent to the collection, use, and distribution of their personal information by CAA for the purposes of administering the Contest and for any purpose required or permitted by law. CAA may, from time to time, upon consent of the entrant, use the personal information provided in connection with this Contest to (i) contact selected entrants for the purpose of notifying him/her, (ii) contact entrants directly regarding products and services provided by CAA and its affiliates, and (iii) research the effectiveness of websites and the marketing, advertising and sales efforts of CAA and its affiliates. Please see CAA’s Privacy Policy at [https://www.caamanitoba.com/privacy\\_policy](https://www.caamanitoba.com/privacy_policy) for more information.
23. By entering the Contest, entrants agree that the decisions of CAA are final and binding. CAA may, at its sole discretion, terminate or withdraw any Contest entry without liability and without notice to the entrant. CAA reserves the right, in its sole discretion, to cancel, modify or suspend this Contest for any reason including should a virus, bug, unauthorized human intervention or other cause beyond the reasonable control of CAA corrupt or affect the security or proper administration of the Contest. Any attempt to deliberately damage any website or to undermine the legitimate operation of this Contest is illegal, and should such an attempt be made, CAA reserves the right to seek remedies and damages to the fullest extent permitted by law, including, where appropriate, criminal prosecution. Entries are subject to verification and will be declared invalid if they are illegible, mechanically reproduced, mutilated, forged, falsified, altered or tampered with in any way. CAA reserves the right to change the terms of this Contest or terminate it at any time, without prior notice.
24. Online entries must be made by the original, manual keystrokes of the individual entrant. Use of mechanical assistance, form filling software, or robotic assistance is prohibited.
25. Only one (1) entrant’s name may appear on the entry form. In the event of a dispute as to the identity of a selected entrant based on an e-mail address, the winning entry will be deemed to have been made by the Authorized Account Holder of the e-mail address at the time of entry. The “Authorized Account Holder” is the natural person who is assigned an e-mail address by an internet

service provider, or other organization responsible for assigning e-mail addresses for the domain associated with the e-mail address in question.

26. CAA assumes no responsibility for entries which are late, lost, stolen, damaged, illegible, incomplete, misdirected, postage due, destroyed or delayed. CAA assumes no responsibility for any failure of the Contest website or computer systems during the Contest Period, for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, access providers, computer equipment, software, failure of any entry including an online entry to be received by CAA on account of technical problems or traffic congestion on the Internet or at any website, or any combination thereof including any injury or damage to an entrant's or any other person's property (including computer) related to or resulting from participating in, or downloading any material in relation to the Contest.
27. By accepting a Prize in this Contest, entrants consent to the use of their name, city of residence, voice, photograph, image or likeness in any publicity or advertisement carried out by CAA in connection with this Contest without any further compensation.
28. This Contest is subject to all applicable federal, provincial, and municipal laws and shall be governed by the laws of Manitoba.
29. All applicable federal, provincial and municipal taxes are the sole responsibility of the Winner.
30. ®CAA trademarks are owned by, and use is authorized by, the Canadian Automobile Association. Making bad days good. And good days better. is a registered trademark of CAA Club Group.
31. This Contest is sponsored by, and is at the sole discretion of, CAA Club Group.